

## Mobility Management Services Available through 311

Call 311 for more information on:

- ◆ Train Schedules (large print)
- ◆ Bus Schedules
- ◆ Mobility Options
- ◆ Tips for extending your time behind the wheel
- ◆ Driving Courses



## WHAT YOUR NEIGHBORS SAY ABOUT PROJECT INDEPENDENCE TRANSPORTATION SERVICES

JS of Great Neck wrote:

“Thanks to the Town of North Hempstead for coming up with the taxi service program. It’s a smart, humane idea...”

LL of New Hyde Park called 311 to say:

“Thanks for the taxi service. I enjoy it very much and would like it to continue.”

### Comments from an anonymous survey of transportation program users:

“This program is a blessing!”

“Not having to ask friends or family to come out and drive us in the winter was very helpful.”

“The service was excellent, prompt, courteous and I hope it will continue...”

## Reasons to Try Project Independence Taxi

- ◆ You gain more independence
- ◆ You’re recovering from surgery
- ◆ You have side effects from medication
- ◆ You can’t drive due to the weather conditions
- ◆ You have difficulty with night driving
- ◆ You have FREE food shopping transportation twice a week!
- ◆ You receive a discounted taxi service for medical, dental, vision testing, rehabilitation therapy and many same day procedures.



Project Independence transportation programs are funded in part from the New York Metropolitan Transportation Council (NYMTC) New Freedom funds via the New York State Department of Transportation and the Federal Transit Administration.

Town of North Hempstead

# Project Independence

Judi Bosworth, Supervisor

## Senior Transportation Program

For all Town residents  
age 60 and over



[www.northhempsteadny.gov](http://www.northhempsteadny.gov)



Dear Friends and Neighbors:

The Town of North Hempstead and your local licensed taxi companies are proud to offer senior residents transportation services for shopping and medical visits.

**If you are 60 or over and a resident of the Town, you are eligible for this program. Just call 311 or 869-6311 to register and get your Project Independence (PI) membership card.** The shopping service is free. For a taxi ride to your doctor, dentist or treatment center, you pay only half of the fare, and the town pays the other half.

This brochure is intended to answer your questions about the transportation services.

If you need more information, or wish to schedule your ride, call 311 or 869-6311.

Warmest Regards,  
Judi Bosworth, Supervisor



Judi Bosworth, Supervisor

- Viviana L. Russell, Councilwoman Dist. 1
- Peter J. Zuckerman, Councilman Dist. 2
- Angelo P. Ferrara, Councilman Dist. 3
- Anna M. Kaplan, Councilwoman Dist. 4
- Lee R. Seeman, Councilwoman Dist. 5
- Dina M. DeGiorgio, Councilwoman Dist. 6
- Wayne H. Wink, Jr., Town Clerk
- Charles Berman, Receiver of Taxes



## MEDICAL TRANSPORTATION QUESTIONS & ANSWERS

### When is the service available?

This service is available 7 days a week, mornings, afternoons and evenings.

### What areas are covered?

The service is currently only within the Town of North Hempstead. Exceptions are to LIJ Hospital, Nassau University Medical Center and to Garden City.

### Will the cabs take my collapsible wheelchair or walker? Can my aide come, too?

Yes to both questions, as long as you schedule your ride at least one day in advance.

### How will I schedule my ride?

Call 311 or 869-6311 at least one day in advance. Call takers are on duty Monday through Friday from 7:30 am to 7:30 pm, Saturdays between 10 am and 6 pm and Sundays from 10 am to 5 pm.

### What about my return trip?

Your taxi driver will give you a number to call when you are ready to be picked up for the return trip.

### What will the ride cost?

The Town has negotiated a special discounted rate with the taxi companies. You will pay one half the rate and the Town pays the other half. Rates vary, depending upon distance being traveled. Tipping is at your discretion, but is always appreciated.



## FOOD SHOPPING QUESTIONS & ANSWERS

### When is the service available?

Shopping service is available on weekdays between the hours of 10 am and 2 pm. Call 311 or 869-6311 to schedule your ride.

### Will the cab take my collapsible wheelchair or walker? Can my aide come along?

Yes, to both questions, as long as you schedule your ride at least a day in advance.

### How will I schedule my ride?

Call 311 or 869-6311 at least one day in advance. Call takers are on duty Monday through Friday from 7:30 am to 7:30 pm, Saturdays between 10 am and 6 pm and Sundays from 10 am to 5 pm. At the shopping center, your driver will show you the meeting place for the trip home and tell you the time for the return trip.

### Is there a limit to the number of grocery bags I can bring home?

Shopping must be limited to three bags per rider, due to space limitations. There will likely be one or two other people going shopping with you.

### What about tipping?

The ride is free, but tipping is at your discretion and is always appreciated.