

How Can 311 Help You?



See a pothole?



Simply dial 311
or 869-6311



Your pothole will be
repaired within 2
business days!

Over 60 and in need of
transportation to a
medical provider?



Simply dial 311
or 869-6311



Receive free or
discounted taxi ride!



Judi Bosworth
Supervisor

Viviana L. Russell
Peter J. Zuckerman
Angelo P. Ferrara
Anna M. Kaplan
Lee R. Seeman
Dina M. De Giorgio
Town Board

Wayne H. Wink Jr.
Town Clerk

Charles Berman
Receiver of Taxes

North Hempstead Town Hall
220 Plandome Road
Manhasset, NY 11030



Stay Connected with North Hempstead



Submit 311 service requests with the FREE My North Hempstead mobile app. Download today in the iTunes and Android app stores!



Judi Bosworth, Supervisor
Town of North Hempstead



311 Call Center Hours

Monday - Friday from 7:30 AM – 7:30 PM

Saturday from 10:00AM – 6:00 PM

Sunday from 10:00 AM – 5:00 PM

The Call Center is open for extended hours during emergency events.

Message From Supervisor Judi Bosworth



The Town of North Hempstead's 311 Call Center provides a convenient and customer friendly way to answer questions and concerns. The 311 Call Center is staffed by professional operators who are waiting to answer calls, or direct you to a Town agency for further assistance. Requests are logged into our system and monitored to ensure they are properly addressed.

Please visit our website
for more information:

www.NorthHempsteadNY.gov

About the 311 Call Center

The 311 Call Center is a convenient way to answer inquiries from North Hempstead constituents. Call Center operators are the first point of contact for anyone trying to reach the various departments within the Town. The call takers are trained to answer resident calls in the most efficient manner possible.



Here are some reasons to call 311!

Animal Shelter: Dog adoptions; barking complaints; report lost, unleashed or found dogs

Building Department: Get information on rental registrations and permits for all renovations, fences, pools, retaining walls, etc.; report complaints on illegal housing and construction, or suspect work without a permit

Clerk's Office: Obtain vital records, marriage licenses, special parking permits, dog license renewals, block party permits and taxi licenses

Code Division: Report complaints of property maintenance, garbage, overgrown vegetation, noise, graffiti, odor, leaf accumulation and snow/ice removal

Community Services: Get schedules for Funday Monday, bus trips, education and seasonal programs, defensive driving and all Town festivals

Highway Department: Request tree trimming or removal, fallen tree or branch pickup; ask about street sweeping and catch basin cleaning; report curb repairs, pothole repairs, street sign repairs or replacements

Parks Department: Get information on Parks programming and Harbor Links golf course; get schedules for exercise programs, concerts, children's programs, Memorial Day Fireworks, etc.

Project Independence: Seniors (60 and over) can request help including caregiver support, financial assistance, mental health assistance, transportation to food shopping and medical visits

Parking Enforcement: Report complaints of commercial vehicle and parking violations

Public Works: Find out road repaving schedule and report necessary sidewalk repair

Street Light Division: Report non-functioning streetlights, inaccurate cycles, and fixture or pole problems

Solid Waste Management: Get schedules for electronic waste disposal and STOP program; get recycling information; find out about resident drop-off sites, paint disposal, recycling buckets and make carter complaints

Tax Office: Verify your taxes; make inquiries about online and credit card payment, duplicate tax bill payment status, and report change of information

